IT Support Analyst role, opportunity to progress in IT Security (Sheffield) Salary £40k basic + benefits including private medical cover. Flexible working conditions available.

Education Placement Group is a leading supplier of education recruitment and teacher training services in the UK with four dedicated businesses including e-Qualitas, Supply Desk, Justteachers and Teach In.

EPG's Mission is to provide a comprehensive range of educational services that support schools and education professionals nationwide. We aim to do this through our expert knowledge and understanding of the education sector, innovative teacher training, and a wide range of recruitment solutions that are aligned with our schools and education staff to improve educational outcomes across the UK. As an organisation dealing in personal identifiable information, we look to continually improve our security posture, with the full support of the Senior Management Team.

The Role:
We are now looking for an experienced IT Support Analyst with some security experience in their current role, but who is also keen to build on that experience and ultimately specialise in IT Security with our help and support including one formal training course per year. We would consider remote working from home for some days by negotiation.

Duties and Responsibilities:
You'll be joining a small busy team managing the IT needs of our four key businesses, supported by our managed services partners and by our external consultants who specialise in Data Security and Protection, sustaining our UK GDPR compliance with a DPO service.

As IT Support Analyst (Security) you will:
- Report to Finance/Legal Senior Management
- Audit the IT estate (devices, network infrastructure, systems, permissions, and privileges) with a view to identifying opportunities for improvement.
- Work on the organisation's data asset register to identify and mitigate risk
- Capture, report on and manage risks in a register geared to ongoing improvement
- Work with colleagues to ensure that devices are running current firmware and software and that security updates are applied in a timely manner o

Identify items (hardware/firmware/software/systems) that are approaching the end of life/end of support.
- Provide technical input and hands-on support required to address security and compliance risks Help to prepare the organisation for, and subsequently maintain, Cyber Essentials and Cyber Essentials Plus certifications
- Help to prepare the organisation for, and subsequently maintain ISO 27001 certification
- Work with our external consultants to provide technical input and hands on support required to help us meet our compliance obligations under the General Data Protection Regulation (GDPR)

Working with the existing team, your responsibilities will include:
- Patch/vulnerability Management
- Asset Management (physical, data, and software)
- Anti-malware Management
- Mobile Device Management (including the implementation of MDM solution)
- Enforcing good password hygiene where possible
- Enforcing the use of 2FA/MFA where possible
- Managing system and data access (role-based access)
- Manage SML (Starters/Movers/Leavers)
- Maintaining focus on information management best practice

Technologies you will work with Include:
- Talent rover / SalesForce CRM
- Bespoke CRM system-full training will be given
- Helpdesk, Security monitoring tools

Entry qualifications:
- University degree (preferably in field of Computer Science) and/or relevant certification(s)
- Combined with 3+ years' relevant experience, or 5+ years' relevant experience
- Strong technical knowledge of some or all of our technologies listed above
- Experienced in installing, configuring and maintaining software
- Experienced in change and incident management
- Awareness of some/all of the following: Cyber Essentials, ITIL/ITSM, GDPR, GRC, PCI DSS, ISO 27001, SIEM
- Experience of creating documentation such as network diagrams, process diagrams, policies, and procedures.

For further information on the Education Placement group, please visit our website: www.educationplacementgroup.com To apply: - Please send your CV and covering letter to Catherine Morgan – HR manager EPG -

Catherine.Morgan@educationplacementgroup.com